

NFTHD #23: ToV to Healthcare Professionals: reporting late invoices

This Notes from the Help Desk addresses the process for transparency reporting, and what happens when a healthcare professional submits an invoice outside the current reporting period, or activities completed in a previous reporting period.

Transparency reporting is an integral part of our industry's commitment to provide visibility of payments made to healthcare professionals (HCP) by Australian Companies. But what happens when an invoice submitted by a HCP is outside the current reporting period, for work/activities conducted in a previous reporting period?

We have all experienced tardy invoice submissions, where – no matter the amount of cajoling – the invoice is never forthcoming. Then one day, seemingly out of the blue, an invoice appears seeking a rapid payment for work conducted 2 years ago. Not only does this present a challenge for finance teams, but the reporting team are left wondering 'where do I put that...??!!'

The answer to that one is ... it depends.

If the activity is from a period where the data was submitted to the central reporting system, that's an easy one. You simply need to contact Disclosure Australia and advise on the additional payment that has occurred outside the regular reporting period. They will refresh the database and it will then appear in the correct report whenever someone searches for that healthcare professional.

This is one of the key benefits of Disclosure Australia. Did you know that Australia was one of the first countries in the world to establish a searchable transparency database? It highlights our global leadership and serves as a model for other regions, demonstrating how seriously we take our commitment to transparency. Reporting on payments to healthcare professionals (HCPs) remains a vital part of our industry's pledge to ensure accountability and visibility.

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